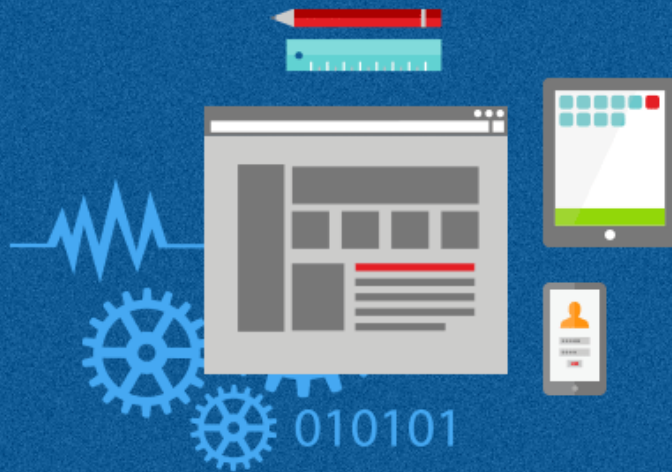


Sabre

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APIs**



Release Notes

Sabre Dev Studio

Event Notification Services

Release 2.3.0

08 October 2015

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Introduction

1.1 Overview

Event Notification Services 2.3.0 was promoted to the Production environment on October 8, 2015. Enhancements included in ENS Version 2.3.0 include the following:

1. Increased the retry limits on Outage Notification
2. Including PCC/PNR/Queue/Profile numbers in Outage Notification
3. Optimizing the Outage emails being sent from ENS to customers.
4. New GUI feature to validate subscription URL

1.2 Increased the Retry Limits of Outage Notifications

The timeframe for attempts to deliver notifications/outage emails was increased from 24 hours to 72 hours.

1.3 PNR, Queue and/or Profile numbers included in Outage Notifications

To assist customers in troubleshooting, PNR, Queue, and/or Profile numbers are now included in the Outage notifications.

1.4 Optimization of Outage emails

Based on the volume of email that could potentially be generated now that outage emails include specific PNR, Queue or Profile numbers, outage emails are sent each hour, and include a summary of all of the notifications that were undelivered during that 1 hour period (see Outage email example below).

The Event Notification Service is unable to deliver notifications to the following end point

Endpoint URL: http://ctovm741.dev.sabre.com:28080/wse_event_sink/

Following PCC messages are undelivered since last notification

PCC	PNR	Time
7TZA	YYYYYY	2015-09-01 10:29:55*

7TZA

XXXXXX

2015-09-01 10:29:55*

Following Profile messages are undelivered since last notification

Profile

Type

Time

ENSX

DELETE

2015-09-01 10:29:18

* part of consolidated notification

The limit for undelivered notifications has been exceeded!

*** Specified endpoint is marked as failed! ***

Please take appropriate actions immediately to activate the end point.

1.5 Validate URL Subscription GUI enhancement

A Validate URL feature has been added to the ENS Subscription GUI.

- Original Process:
 - Event Synch App has to be successfully tested in the Certification environment before requesting deployment to Production. This required that some PNR, Queue or Profile activity be executed in Certification that resulted in a notification being sent to the Event Synch URL.
- New Process:
 - The “Validate URL” feature in the ENS Subscription GUI will make it easier for a developer to test their Event Synch App is able to receive notifications. :

Technical Support

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2.1 Overview

If you have any questions or need assistance, contact our *Sabre Dev Studio* Global Customer Support Center via any of the methods provided in this chapter.

2.2 Phone

When reporting production or other critical/time sensitive issues, contact us via telephone as follows:

Location	Phone Number
USA	800-678-9460
Canada	682-605-5570
International	598-2-518-6020 or your regional Sabre Software help desk

2.3 Email

Email is monitored 24 x 7 with a response within 24 hours or less. The email address is: webservices.support@sabre.com.